



March 17, 2020

Valued industry and performance partners:

Our collective thoughts are with you as we all navigate our interactions and obligations while ensuring the health and safety of our employees and communities during the COVID-19 response. We are providing this communication to update you on what to expect related to our regulatory interactions as this situation develops. Our regulations and daily interactions with you are centered on the prevention of both chronic and acute impacts to the environment and the public that can result from non-compliance. The regulatory requirements remain in place and must be followed. We know that there are already challenges and more to come during the upcoming weeks; contact us immediately if you face compliance challenges due to the COVID-19 response. We will work with you to help maintain compliance, as well as protection of public health, the environment, and your staff.

Though our regulatory obligations continue, the department has made modifications, such as increased remote working and social distancing. Field services and inspection continue; however, we are taking a risk-based approach that considers the near-term and long-term health and safety needs. Where the risk is low, we will continue to perform field services. Where the risk is high, we will be looking at the availability of personal protective equipment and use social distancing practices for the safety of your staff and ours. We appreciate that you may similarly be shifting your operations to support your employees and communities.

The department remains open and is providing our services. Though we have shifted our business practices in response to COVID-19, we are available to you. Please report COVID-19 impacts as you would any other operational or service impact. Please utilize the normal methods of communication. We want to support your continuity of operations. To ensure we all stay informed and adapt to our quickly evolving circumstances, ongoing and continued communication is an imperative.

Our communities have many questions and concerns about COVID-10. Information can be found on the [CDPHE website](#) or the [CDC website](#). Your continued compliance is one more assurance we can provide to help communities hold true as the situation evolves.

Thank you for your commitment to the health and safety of Colorado.

Be well,

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Patrick Pfaltzgraff, Director  
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