



Every Day a Sheriff

County of Los Angeles
Sheriff's Department Headquarters

4700 Ramona Boulevard
Monterey Park, California 91754-2169



March 11, 2014

Vivica Keyes
12125 Koudekerk Street
Artesia, California 920701

SERVICE COMMENT REPORT # 235611

Dear Ms. Keyes:

Thank you for taking the time to express your concern regarding personnel from Lakewood Station. Your complaint was documented and assigned to Sergeant Knapp for investigation.

On January 28, 2014, you called the Internal Affairs 1-800 line and alleged that a deputy did not handle your call for service properly. My staff has investigated this matter and determined the allegation was founded. Please be assured that appropriate administrative action has been taken.

I appreciate you bringing this matter to my attention and the opportunity it afforded me to evaluate the conduct of our personnel. If you have any questions about the results of our review of your complaint, please contact me within ten business days of the date of this letter at (662) 823-3500. If you are not satisfied with our investigation, you may contact the Department of Ombudsman, at 510 South Vermont, Suite 215, Los Angeles, California, 90020, (800) 801-0030 or (213) 738-2003 or (213) 637-8662 (fax).

Sincerely,

JOHN L. SCOTT, SHERIFF

Merrill Ladenheim, Captain
Lakewood Station

A Tradition of Service Since 1850