



Media Release

Jay Nolan Community Services (JNCS) is a not-for-profit organization and has been providing services to people with autism and other developmental disabilities for over thirty-seven years. Our Board is comprised of parents and relatives of people with autism and other developmental disabilities. We are one of the only organizations in the United States that has converted from group home settings to striving to provide personalized support services to each and every one of the 465 people we support.

Each JNCS support employee is vetted and thoroughly trained before they begin providing support services at JNCS, including background checks, classroom-based instruction, shadowing more seasoned staff, and the best supervision we can provide to ensure that all new as well as existing support staff receive the guidelines and assistance that they need to be successful in supporting our clients.

JNCS is associated with the MANDT program, which is internationally acclaimed as one of the best methods for quality intervention of “difficult clients.” All support staff are trained by MANDT-certified trainers and all support staff receive a strong dose of values-based training in our Foundations program.

We understand that incidents are being reported that certain conduct fell below the high standards that we hold. Any such claim is taken very seriously by JNCS, and this reported conduct was immediately communicated to adult protective service and the police. JNCS is actively cooperating with the authorities in this matter. In addition, JNCS is currently working to review all of our procedures to insure we meet the continuing high standards we set regarding the recruitment and review of candidates, and the training and supervision of all of our employees.

In respect of privacy concerns and to allow the process to move forward, there will be no additional information available regarding this matter.